



# COMMUNICATION IS A ROOT OF HUMAN RELATIONSHIPS

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## **Abstract:**

Communication is one of the basic and important activities of all living beings. Everybody spends major part of our day on one or the other forms of communication. The relationships of humans are very wide & complex. Being a social animal, a man has to take care of his relationships by having a proper communication with them, relationships cannot survive if it is not nurtured well. Communication plays a huge role in human relationships because people need people. Communication removes the distance between people. Also, it removes their mental & psychological blocks, ego clashes misunderstandings. A relationship can break if there is a communication gap. Relationships of human beings are very complex which can be cemented by proper communication. This paper tries to focus on the importance of communication in human relationships.

## **Introduction:**

Communication means sharing of knowledge, ideas, information, emotions to others. It also means sending or receiving a message from one person to another. It is a skill of human being, how he is communicating with others what he want to say and then obtain a desirable answer. The importance of communication skill is increasing in all our spheres of life in this changing world. Man has been a social animal; hence more emphasis was laid on the manner in which he communicated or related to others. In

today's world a person is just judged by the manner in which he communicates. It is a skill which helps the person to create an everlasting impact on others. Communication skills reflect a person's atmosphere in which he has been brought up and family background. The world can be made a worth living place if we communicate with people in a courteous and polite manner by harnessing our communication skills. One can improve others' communication skills by regular practice or observing those who are good communicators.

### **Bonds of Humans relationship in this way**

Parents should trust their children's for a healthy parent and child relationship. Freedom should be there for children but at the same time, they should also be taught where to draw the line. Parents must try to comfortable their child about opening up and sharing any awkward experiences and must try to become their friend. Make them responsible by giving them small tasks on a daily basis like helping younger sibling in studies. Try to maintain a two-way communication. Sometimes a parent ends up advising or lecturing the child without listening to the child's point of view. Try to understand their point of view and if they are wrong then make them correct by teaching the wright thing in a very polite manner.

### **Human Relationships and Communication:**

When we speak, wink, or shout we communicate. But this communication may take place without having a proper purpose and the result would be we will not get what we want, or get something different, or worse still, ending up with the opposite of what we aimed for.

In our life or in any professional field, the one skill that will ensure our success is communication. If we choose to be an artist, teacher, manager, actor, homemaker, or housing society secretary. No matter what is our recent status, we got there by being good at communication and to move further up, we have to be best.

The higher we grow in a field, the fewer we end up using the core competencies of that field and the more we end up having to rely on communication to get ahead. If we start off as an intern of interior designer, initially we learn the ropes from a senior. We have to be a great listeners at this time, to get the concept right from the senior. Then as we move up, we have to be able to send our views and receive others' views — this is probably when the core skills of a designer and communicator are honed. Then maybe as the owner of a design firm, we have to convince clients to give us work, explain our

concepts and understand their ideas. Once it is approved from their side then we have to transfer these ideas to our team of designers. The emphasis now is very heavy communication.

If required great communicators could get people to work for free and even stake life and limb for a cause. Great personalities, and history bears testimony to this, they all have been amazing communicators. Mahatma Gandhi, Napoleon, General Sam Manekshaw, Winston Churchill knew that in order to achieve their goals, they had to mobilize a great number of supporters; a team of dedicated and loyal Followers who were willing to devote and even lay down their lives for a cause.

They knew that communication is an art and a science. Man is an emotional being and if we are capable of arousing the desired emotion – love, anger, honor, loyalty- we can get what we want.

Once officer in charge of a section during the India-Pakistan conflict was asked to recapture a peak point. The officer elucidated why he needed reinforcement. General Sam Manekshaw acknowledged his point of view but noticed that they just could not wait as the Pakistanis were causing a lot of mayhem from that vantage position. Then he sent the officer a box of ‘bangles’ with a notation saying this was for the officer and his men. The ‘slap’ had the desired effect; the officer recaptured that particular position and returned the box of bangles back to the General with a note saying: it wasn’t needed’.

The General got what he wanted because he was creative in his communication. The emphasis on ‘getting what you want’ may misguide us into believing that this motivates egocentrism or manipulation. But egocentrism and manipulation are too short-term — people will see through us alter a point and we will flounder. What we must learn is mastery — not only must we ensure that the other person benefits, but we must help him see the profit. This ensures the persons enthusiastic participation in assisting you to get what you want. The officer observed the enormity of the circumstances and that if the General (who himself led from the front) had to resort to this tactic, he had good reason.

Many of us who are not good in our field or going through bad marriages haven’t realized that the major cause of the issue is caused by bad communication. We should take the responsibility for our creative and effective communication. If we blame others, even if we have sufficient reason to do so, the breakdown is not going to

improve the circumstance. Take the responsibility of yourself to streamline or package your message better. Show the person how he will get what he wants when he does what you want. We should learn to think win-win, all parties must benefit from the transaction.

Sometimes we argue over nonsensical issues or create ill-favored situations out of trivial issues — was that what we wanted? We hurt people and make them upset by venting our anger at their behavior — was that what we wanted? We walk out of a relationship or job in a fit of rage — was that what we wanted.

### **Conclusion:**

If you want to ‘get what you want’, you have to be consciously aware of what exactly you want at the end of the communication. Then you have to plan the communication according to the situation, person, resources — try to use creativity, not excuses. Make sure there is a long-term direct or indirect benefit to all the communicators— help them see this benefit. Once you have this in order, it can’t be long before your life — professional life as well as personal life, it will be a great success!

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