# A STUDY ON THE EMERGING ROLE OF INFLUENCERS IN BRANDING

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# CHAPTER 1 INTRODUCTION

#### **BACKGROUND**

The emerging power of influencers to influence their followers & network has come to be as a new communication venue for brands. This study throws light upon the growing role of influencers in branding, and elaborates upon if brands should engage with influencers and make them a vital part of their campaigns, considering that they're now considered as online opinion leaders. The study will try to depict people's perception about digital influencers, factors of importance to them and why companies must keep an eye on them. The current study will focus on understanding if influencers are the answer to branding requirements of a brand, depending on how well can they coax consumers to purchase products and services, and if viewers actually follow what the influencers preach. By thoroughly understanding and studying the measurement of effectiveness of influencer campaigns, the authenticity of these campaigns, the role of different social media platforms etc, this research study aims to develop a comprehensive analysis of the impact of influencer marketing on branding in today's era.

With the rise of social media and influencer culture, brands are increasingly leveraging the power of influencers to reach their target audience and promote their products or services. However, there is a lack of understanding

about how consumers perceive and engage with influencer marketing, and the impact that it has on their brand preferences and purchase decisions. In this study, I seek to explore the role of influencers in branding, by examining the attitudes and behavior of consumers towards influencer content, and the extent to which this content influences their perceptions of and engagement with brands. By identifying the key factors that contribute to successful influencer campaigns and the challenges associated with them, I hope to provide insights that can help brands to develop more effective and authentic influencer marketing strategies, ultimately leading to increased brand awareness, loyalty, and sales.

Businesses that view the Internet as a strategic communication tool have also come to understand the power of influencers, who routinely share their brand experiences on a regular basis.

Branding is the process of giving the company a unique identity in the eyes of its target market and customers. Efficient branding requires a proper strategic plan, as clear brand guidelines, and alignment as a company on the desired brand identity.

An influencer is a person who has:

- the ability to influence other people's purchase decisions due to their authority, knowledge, position, or relationship with their audience.
- a devoted audience in a specific specialty. The size of the following is determined on the size of the niche's topic.

It is crucial to keep in mind that these people are not just marketing tools, but rather social connection assets that organisations may work with to accomplish their marketing goals.

The growth of social media platforms has considerably increased the influence of individuals by giving them access to more forums for expressing their values and attracting attention from the public. Some people could share their lives, interests, and opinions on social media and draw large audiences to them, thanks to their distinctive personalities, which is how they gradually became influencers.

Influencers can readily influence fans' lifestyles, as well as their perceptions and attitudes towards current branding trends, by attracting homogeneous mass audiences. Influencer marketing is the practise of advertising goods and services to followers on social media using influencers in order to increase brand recognition, spark customer interest, and produce positive results. Influencer marketing strategies are growing rapidly as a result of brands realising and appreciating the potential of influencers.

Via the increasing connection and engagement with these influencers, customers might end up having a closer bonding with the brand. Though companies and scholars have been exploring and understanding the increasing impact of influencer marketing practices in branding, related research is still in the early stages. Scholarly publications on the efficiency and emerging role of influencer marketing campaigns and the psychological mechanisms that cause audiences to become potential customers and maintain their engagement with the company are very few in number.

Additionally, businesses continue to question the legitimacy and efficiency of influencer marketing. When selecting various influencers and channels, the marketing outcomes could actually be very different. This study aims to analyse the effects of influencer marketing on audience brand engagement via social media whether brands should opt for influencers as a part of their branding campaigns.

#### RATIONALE OF THE STUDY

A problem statement is the description of the issue, and provides the context for the research study while simultaneously generating the question which the research aims to find answers to.

I have been working as an influencer manager as well as with different brands as their PR consultant. I have a profound knowledge of the influencer industry, and have worked with brands like Lakme, MamaEarth, Maybelline, OnitsukaTiger, etc. I have noticed the increasing reach of the brands' influencer based campaigns, and the increase in sales and awareness as well.

There are various factors affecting a consumer's purchase decision, and this study aims to analyse how much of a role do influencers play in impersonating the minds of consumers, so that brands can devise better influencer based campaigns to improve their branding strategy. The scholarly articles in this particular premise are limited, and thus, I was intrigued to research thoroughly in this area and formulate a comprehensive study. There are various factors that have still not been explored by scholars previously- like the impact of different social media platforms, the measurement of effectiveness, the role of micro and nano influencers, etc.

Some of the key rationales include:

• The growing popularity of influencer marketing: In recent years, influencer marketing has become an increasingly popular marketing strategy for brands. By partnering with influencers, brands can reach their target audience in a more authentic and engaging way, leading to increased brand awareness, customer loyalty, and sales. As a result, I am interested in understanding how this marketing strategy is affecting the branding landscape.

- The need to quantify the effectiveness of influencer marketing: While many brands are investing in influencer marketing, there is a need to quantify the effectiveness of this strategy in achieving branding objectives. By conducting research on the role of influencers in branding, I can identify the factors that contribute to successful influencer campaigns, and the impact that they have on brand perception, loyalty, and sales.
- The need to understand consumer behavior: Influencer marketing is largely driven by consumer behavior,
  as it relies on the trust and engagement that influencers have with their followers. By studying the role of
  influencers in branding, I can gain insights into how consumers perceive and engage with influencer
  content, and how this impacts their buying decisions.
- The need to stay current with marketing trends: As marketing strategies continue to evolve, it is important for researchers to stay current with emerging trends and best practices. By studying the role of influencers in branding, I can identify emerging trends in influencer marketing, and how they can be leveraged to achieve branding objectives.

Overall, conducting research on the role of influencers in branding can help to shed light on the effectiveness of influencer marketing, the factors that contribute to successful campaigns, and the impact that this marketing strategy has on consumer behavior and brand perception. This knowledge can help brands to optimize their marketing and branding strategies and achieve their branding objectives more effectively.

#### **BENEFICIARIES**

The beneficiaries of the study will include Brands as well as Marketing agencies. This study would help them to understand consumer's perception towards influencer marketing and gain a deeper understanding of the impact digital influencers have on consumer behaviour and purchase decisions. Experts in Consumer Behaviour & Branding would also be a part of the group benefitting from this study as they will be able to probe deeper into the factors affecting the behaviour of the consumers when they view influencer recommendations.

The marketing & creative department of the company or the advertising agency which will be creating the ads to build a brand presence henceforth might take this as a base to understand what kind of influencer campaigns motivate the consumers and the factors affecting the same to make an effective branding strategy via influencers. Future strategy developers of brands & companies will get an idea if they should focus on the newer communication techniques i.e via influencers or follow conventional age old branding techniques.

#### REVIEW OF BACKGROUND LITERATURE

The following are some key resources to help us understand the role of influencer marketing in branding:

- "The Rise of Influencer Marketing in Social Media" by Gohary et al. (2016) This article provides an overview of the history and evolution of influencer marketing, as well as its role in social media and branding.
- "The Role of Social Media Influencers in Branding: An Emerging Literature Review" by Zamani-Farahani et al. (2019) This literature review examines the growing body of research on the role of social media influencers in branding, including their impact on brand awareness, attitude, and purchase intention.
- "Influencer Marketing: State of the Art and Research Implications" by Lin et al. (2020) This article offers a comprehensive overview of the current state of influencer marketing research, including its theoretical foundations, research methods, and key findings.
- "The Effectiveness of Influencer Marketing: A Meta-Analysis" by Verhoef et al. (2020) This meta-analysis of 42 studies on influencer marketing provides an evidence-based evaluation of its effectiveness in terms of brand awareness, attitude, and purchase intention.
- "The Future of Influencer Marketing: Social Media Influencers in the Age of COVID-19" by Choi and Rifon (2021) This article examines the impact of the COVID-19 pandemic on influencer marketing, as well as the emerging trends and challenges in this field.
- "The Effectiveness of Influencer Endorsements for Different Types of Products" by Kim and Ko (2021) This study investigates the effectiveness of influencer endorsements for different types of products and offers insights into the optimal use of influencers in branding.

- "The Role of Influencers in Social Media Crisis Communication" by Li and Cao (2021) This article explores the role of influencers in social media crisis communication and offers practical recommendations for brands facing crisis situations.
- "Influencer Marketing: A Review and Agenda for Future Research" by Hair et al. (2020) This article
  provides a systematic review of influencer marketing research and offers a research agenda for future
  studies.
- "The Effectiveness of Different Types of Social Media Influencers for Branding" by Jin et al. (2020) This study investigates the effectiveness of different types of social media influencers (celebrities, microinfluencers, and nano-influencers) for branding.

These resources help us gain a deeper understanding of the role of influencer marketing in branding, as well as the latest research trends and insights in this rapidly evolving field.

#### **RESEARCH GAP -**

While there has been a significant amount of research on influencer marketing and branding, there are still several gaps in our understanding of this phenomenon. Here are some research gaps that are still left to explore:

- The role of authenticity: While authenticity is often cited as a key factor in successful influencer marketing campaigns, there is still much to be learned about how to create authentic and trustworthy relationships between influencers and their audiences.
- The role of micro and nano influencers: While much research has focused on celebrity influencers and macro-influencers, there is growing interest in the effectiveness of micro and nano influencers and how they can be leveraged for brand building.
- The impact of different social media platforms: While Instagram has been the dominant platform for influencer marketing, there is a need to understand the effectiveness of influencer marketing on other platforms, such as TikTok, YouTube, and Snapchat.

- The measurement of effectiveness: While there are various measures of effectiveness, such as engagement rates and return on investment, there is still much debate about how to measure the true impact of influencer marketing on branding.
- The impact of cultural differences: As influencer marketing becomes a global phenomenon, there is a need to understand the impact of cultural differences on the effectiveness of influencer marketing campaigns.

These are just a few of the research gaps that we are yet to explore in the field of influencer marketing and branding. By addressing these gaps, we can gain a more comprehensive understanding of this phenomenon and its potential impact on branding strategies.

#### **OBJECTIVES OF THE STUDY**

- To understand the impact of influencer marketing on brand awareness: I aim to investigate the extent to which influencer marketing campaigns can increase brand awareness and visibility among target audiences.
- To examine the role of influencers in shaping brand image and perception: I aim to explore how
  influencers can shape the way consumers perceive a brand and how they can help to build a positive brand
  image.
- To evaluate the effectiveness of influencer marketing campaigns: I aspire to investigate the effectiveness of influencer marketing campaigns in terms of driving engagement, sales, and other key performance indicators.
- To identify best practices for working with influencers. I seek to identify best practices for working with influencers, including how to identify the right influencers for a campaign, how to create authentic partnerships, and how to measure the effectiveness of campaigns.

To explore the role of influencers in different industries and contexts: I aim to investigate the role of
influencers in different industries and contexts, such as fashion, beauty, food, and travel, and how the use
of influencers may vary across these industries.

# **CHAPTER 2**

## RESEARCH

#### RESEARCH METHODOLOGY

Research methodology refers to the systematic approach that researchers follow to gather, analyze, and interpret data in order to answer a research question or test a hypothesis. A research methodology typically involves a series of steps, including selecting a research topic, reviewing the relevant literature, formulating a research question or hypothesis, selecting a research design, collecting and analyzing data, and interpreting the results. The research methodology depends on the nature of the research question, the type of data needed, and the research design. Common research methodologies include experimental research, surveys, case studies, observational research, qualitative research, and quantitative research. Following a rigorous research methodology is crucial for ensuring that the research is reliable, valid, and contributes to the knowledge base of the field. It also helps to maintain ethical standards in research by ensuring that the privacy and rights of research participants are respected.

# RESEARCH QUESTION

A research question is a specific inquiry that a researcher aims to answer through a research study. It is a well-defined question that guides the research process and provides focus to the study. A research question should be clear, concise, and answerable through the collection and analysis of data.

The research question should be formulated based on the research problem and should be relevant to the field of study. The question should be specific enough to provide direction for the research process but broad enough to allow for exploration and discovery. A good research question should also be feasible to answer within the constraints of the research design and available resources. Overall, a well-formulated research question is essential for guiding the research process and ensuring that the study produces meaningful and relevant findings. The main research question for my study is - "What is the impact of influencer marketing on brand image and consumer purchasing behavior?"

#### RESEARCH DESIGN

Research design refers to the plan or strategy that a researcher uses to conduct a study and collect data to answer a research question or test a hypothesis. It outlines the steps and procedures that a researcher will follow to ensure that the research is reliable, valid, and ethical.

The research design typically includes the following elements:

- 1. Research question: The question that the research aims to answer.
- 2. Participants: The individuals or groups who will be involved in the study.
- 3. Sampling: The process of selecting participants that represents the population being studied.
- 4. Variables: The factors that will be measured or manipulated in the study.
- 5. Data collection: The methods that will be used to collect data, such as surveys, interviews, or observations.
- 6. Data analysis: The procedures that will be used to analyze and interpret the data collected.
- 7. Ethical considerations: The ethical principles that will be followed to ensure the well-being and rights of the participants are protected.

By selecting an appropriate research design, I can ensure that the study produces meaningful and relevant findings that contribute to the knowledge base of the field. It also ensures that the study is conducted in an ethical manner and produces reliable and valid results.

## SAMPLING TECHNIQUE

The sampling technique to be used would be Non-probability Sampling. Non-probability sampling is a type of sampling method where the selection of participants for a research study is based on non-random criteria. In other words, the participants are not selected at random from the population being studied, and therefore the resulting sample may not be representative of the population. In non-probability sampling, the selection of participants is based on criteria such as availability, accessibility, or the judgement of the researcher. This method is often used when it is difficult or impossible to identify and reach every member of the population being studied, such as when studying a rare or hard-to-reach population.

Further, Convenience Sampling will be used. Convenience sampling is a non-probability sampling technique where participants are selected based on their availability and willingness to participate in a study. In other words, the sample is chosen because it is convenient for the researcher.

#### **SAMPLE SIZE**

Sample size refers to the number of participants or observations that are included in a research study. It is an important aspect of research design, as it can have a significant impact on the validity and reliability of the study results. The Sample size was proposed to be a minimum of 120-170 respondents in the vicinity of Kolkata and as of 2nd March 2023, I had collected a total of 155 responses from the 170 forms that were sent out.

#### SAMPLING FRAME

A sampling frame is a list or a set of individuals, units, or elements from which a sample is selected for a research study. It serves as a reference or a source from which a sample is drawn, and it represents the population of interest for the study. Individuals from college, home, and mutuals who are frequent users of social media will form the sampling frame for this paper.

#### PERIOD OF THE STUDY

The period of study in research refers to the time duration over which the research study is conducted. It is the specific time frame during which the data is collected, analyzed, and interpreted to answer the research question. The given study started on January 6, 2023 and was concluded on March 15, 2023.

### RESEARCH INSTRUMENT

A research instrument is a tool or a device that is used to collect data in a research study. It is designed to measure and record variables of interest to the research question, and it can take many forms, including questionnaires, surveys, interviews, observation forms, and physiological measures.

I have used questionnaires as my research instrument. Questionnaires are one of the most commonly used research instruments in which a standardized set of questions is used to collect data from a large number of participants. They are typically self-administered and can be completed online or on paper.

Questionnaires can be used to collect a wide range of data, including demographic information, attitudes, beliefs, opinions, behaviors, and preferences. Furthermore, I have used structured questionnaires. A structured questionnaire is a standardized set of questions that is designed to elicit specific information from participants in a systematic and uniform way. The questions are pre-determined and are asked in a fixed order to all participants. The responses are typically closed-ended, meaning that participants select from a limited set of response options. The advantages of using a structured questionnaire include the ability to ensure that all participants are asked the

same questions in the same way, which increases the reliability and validity of the data. They are also easy to administer, and data can be collected quickly and efficiently.

#### SOURCES OF DATA COLLECTION

Sources of data collection can be primary or secondary. Primary data refers to original data that is collected for a specific research purpose, whereas secondary data refers to data that has already been collected and analyzed by someone else for a different purpose. We have used primary data. Questionnaires form a part of the primary data collection. The data collected through a questionnaire is considered original and specific to the research question at hand. Primary data, such as that collected through a questionnaire, allows me to have direct control over the collection process and the ability to tailor my questions to the specific needs of my research.

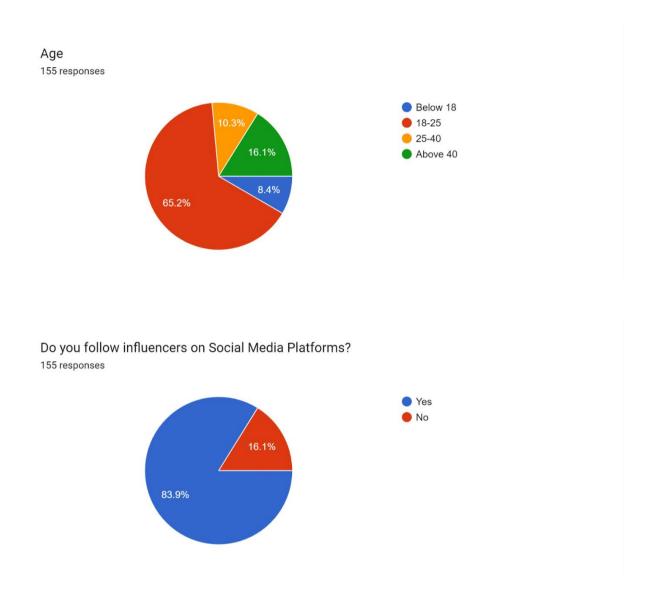
## LINK TO THE QUESTIONNAIRE

https://docs.google.com/forms/d/e/1FAIpQLSccNkXZ96VBdfZuY5jHOMxRlvONFj-E0P5yru3DfKesIpTVAQ/viewform?usp=sf\_link

## **CHAPTER 3**

# FINDINGS & ANALYSIS

#### **RESULTS**



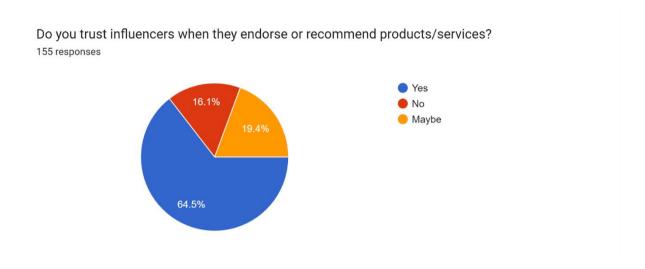
Based on the research question "Do you follow influencers on social media?", the findings show that the majority of respondents (83.9%) answered yes, indicating that a significant proportion of social media users actively follow influencers.

This finding is not entirely surprising given the popularity of influencer marketing in recent years. Influencers have become an essential part of social media platforms, with many users looking to them for inspiration, entertainment, and product recommendations. Additionally, social media algorithms often prioritize influencer content, making it more visible to users and contributing to their popularity.

The finding that 16.1% of respondents do not follow influencers on social media is also noteworthy. It could be due to various reasons, including a lack of interest in influencer content or a preference for following other types of accounts.

Further research could explore these reasons in more detail to provide a better understanding of social media user behavior.

Overall, the findings of this research suggest that influencer marketing is a significant aspect of social media use, and it's crucial for brands and marketers to consider influencers as part of their digital marketing strategies. By partnering with relevant influencers, brands can increase their reach, engagement, and ultimately, sales.



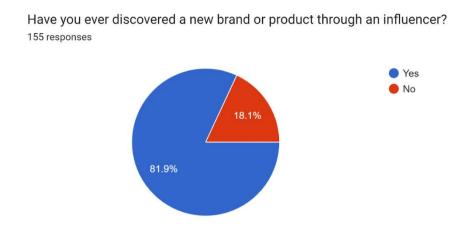
The research question "Do you trust influencers when they endorse or recommend product/services?" is an important topic in the modern era of social media and influencer marketing. The findings of the survey show that 64.5% of the respondents answered "Yes," indicating that they do trust influencers when they endorse or recommend products/services. 16.1% answered "No," indicating that they do not trust influencers, while 19.4% answered "Maybe."

The majority of respondents who indicated that they trust influencers may be influenced by the perceived authenticity and expertise of influencers in their respective fields. They may also perceive influencers as more relatable and trustworthy compared to traditional advertising methods, such as TV commercials or billboards.

On the other hand, respondents who indicated that they do not trust influencers may have concerns about the authenticity of the endorsement and question the motives behind the influencer's recommendation. They may also be more skeptical about the effectiveness of influencer marketing as a whole.

Respondents who answered "Maybe" may have mixed feelings about influencer marketing, and their decision to trust or not trust influencers may depend on various factors, such as the type of product/service being recommended, the influencer's reputation, and the context of the endorsement.

Overall, the findings suggest that a significant proportion of the population does trust influencers when they endorse or recommend products/services.



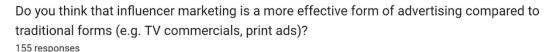
Based on the research question "Have you ever discovered a new brand or product through an influencer?", the findings show that a significant majority of respondents (81.9%) answered "yes," indicating that they have discovered a new brand or product through an influencer. Only a small minority of respondents (18.1%) answered "no."

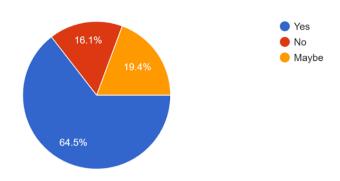
This finding suggests that influencers can be an effective way for brands to reach new audiences and introduce their products or services to potential customers. It also suggests that consumers are actively seeking out product recommendations from influencers they trust.

The high percentage of respondents who answered "yes" could be attributed to the growing popularity of social media platforms and the increasing use of influencer marketing by brands. Influencers have a large following and are seen as credible sources of information by their followers, making them an attractive option for brands looking to increase their reach and visibility.

On the other hand, the relatively small percentage of respondents who answered "no" could indicate that there is still room for improvement in influencer marketing strategies. For example, some consumers may find influencer marketing to be inauthentic or overly promotional, leading them to ignore or distrust product recommendations from influencers.

Overall, the finding that a significant majority of respondents have discovered new brands or products through influencers underscores the importance of influencer marketing in today's digital landscape.





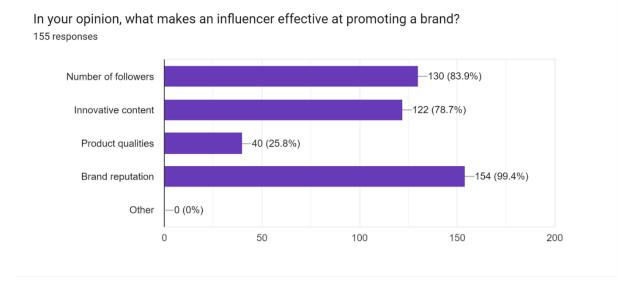
The research question "Do you think that influencer marketing is a more effective form of advertising compared to traditional forms?" received responses from a sample group, and the findings suggest that 64.5% of the participants believe that influencer marketing is a more effective form of advertising than traditional forms, while 16.1% of the participants do not agree with this statement. 19.4% of the participants responded with "maybe," which indicates that they are unsure about the effectiveness of influencer marketing compared to traditional advertising.

These findings suggest that a majority of participants are in favor of influencer marketing as a more effective advertising strategy. This may be due to the increasing popularity of social media platforms and the role of influencers in shaping consumer behavior. Influencer marketing allows brands to reach a targeted audience and leverage the credibility and trust established by influencers with their followers.

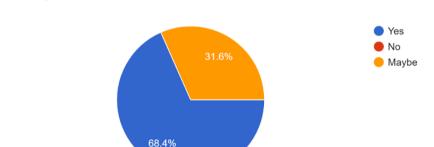
However, it's important to note that 16.1% of participants do not believe that influencer marketing is more effective than traditional forms of advertising. This could be due to a variety of reasons, such as concerns about authenticity, transparency, and potential risks associated with influencer partnerships.

The 19.4% of participants who responded with "maybe" suggests that they may need more information or evidence to make an informed decision about the effectiveness of influencer marketing. Further research and analysis may be necessary to explore the reasons behind this response.

Overall, the findings suggest that influencer marketing is a popular and effective advertising strategy for a majority of the participants.

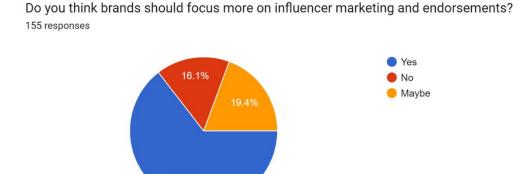






The research question "Do you think that the size of an influencer's following is important when considering their effectiveness in promoting a brand?" was asked, and the responses were collected from the survey participants. The analysis of the responses revealed that 68.4% of the participants answered yes, while 31.6% answered no.

The finding indicates that a significant majority of the participants believe that the size of an influencer's following is important when considering their effectiveness in promoting a brand. This result may suggest that influencer marketing is an effective strategy for promoting brands and that influencer popularity or following is a crucial factor in achieving the desired outcomes.



Based on the survey results presented, 64.5% of the participants agreed that brands should focus more on influencer marketing and endorsements, while 16.1% disagreed and 19.4% were undecided.

These findings suggest that the majority of the respondents believe that influencer marketing and endorsements are effective ways for brands to reach and engage with their target audiences. This may be because influencers have built a loyal following of consumers who trust their opinions and recommendations, making them valuable partners for brands seeking to expand their reach and credibility.

However, it's worth noting that a significant minority of the participants were not convinced that influencer marketing and endorsements are the best strategy for brands. This could be due to a variety of reasons, such as concerns about authenticity or the cost-effectiveness of this type of marketing.

In conclusion, while the majority of the respondents support the idea that brands should focus more on influencer marketing and endorsements, there is still a significant minority who remain sceptical. As such, brands should carefully consider the benefits and drawbacks of this strategy and weigh them against other options when deciding how best to promote their products or services. Additionally, further research could be conducted to explore the reasons behind the responses of those who were undecided or opposed to this approach.

## CHAPTER 4

# **CONCLUSION**

In conclusion, this study has shed light on the emerging role of influencers in branding. The findings indicate that influencer marketing has become an essential tool for brand communication and customer engagement in today's digital age. Influencers can create awareness and build brand loyalty by leveraging their large followings on social media platforms.

Moreover, the study has shown that the effectiveness of influencer marketing depends on several factors, including the choice of influencers, the authenticity of the content, and the alignment between the influencer's values and the brand's values. Therefore, brands need to carefully select influencers who have a genuine connection with their target audience and align with their brand image.

Overall, this study has demonstrated that influencer marketing can have a significant impact on brand performance, including increased brand awareness, improved brand perception, and higher sales. As such, it is essential for brands to embrace influencer marketing as part of their overall marketing strategy to stay competitive in the market. Future research can further explore the different types of influencers and their impact on brand performance.

Overall, this study has provided valuable insights into the emerging role of influencers in branding and the potential benefits and challenges associated with influencer marketing. Brands that successfully leverage influencers can create a powerful brand narrative and establish a strong connection with their target audience. However, brands need to be strategic in their approach and carefully consider the choice of influencers to ensure the success of their influencer marketing campaigns.

This study has shown that consumers are increasingly turning to influencer marketing over traditional forms of advertising such as TV ads. One of the main reasons for this shift is the fact that consumers are more likely to trust recommendations from people they follow and admire on social media than from traditional advertising formats.

Influencers are seen as more relatable and authentic than traditional advertisements, which can often feel forced or insincere. Influencers build a loyal following by sharing their personal experiences and opinions, creating a sense of trust and credibility with their audience.

Moreover, influencer marketing allows brands to reach a more targeted and engaged audience. Brands can partner with influencers who have a specific demographic or niche audience that aligns with their brand values and target market. This allows brands to connect with consumers who are more likely to be interested in their products or

services and increase the likelihood of conversion.

In addition, influencer marketing offers a more cost-effective alternative to traditional advertising. Traditional forms of advertising such as TV ads can be costly and may not guarantee a high return on investment. In contrast, influencer marketing campaigns can be tailored to fit a brand's budget and can often offer a higher return on investment due to their ability to reach a targeted and engaged audience.

# **CHAPTER 5**

# SCOPE FOR FURTHER RESEARCH

It is worth noting that these findings do not necessarily indicate that influencer marketing effectiveness is entirely dependent on the size of the influencer's following. Other factors, such as engagement rates, authenticity, relevance, and alignment between the influencer's content and brand values, may also play a significant role in determining the effectiveness of an influencer marketing campaign.

Therefore, further research could be conducted to investigate the relationship between the size of an influencer's following and the effectiveness of influencer marketing, as well as to

explore other factors that may contribute to successful influencer marketing campaigns.

Additionally, the findings could inform marketers and businesses to consider the size of an influencer's following as a factor while developing their influencer marketing strategies.

# **CHAPTER 6**

## REFERENCES

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