

# **INTELLIGENT TOURIST GUIDE Web** Application For Travel Booking

<sup>1</sup>Prem Kumar N V, <sup>2</sup>Sharath Bala K, <sup>3</sup>Sunil Kumar D, <sup>4</sup>Saikethana J.

<sup>1</sup>Student, <sup>2</sup>Student, <sup>3</sup>Student, <sup>4</sup>Assistant Professor, <sup>1,2,3,4</sup>Information Technology <sup>1,2,3,4</sup>Prathyusha Engineering College, Thiruvallur, India.

Abstract : This study presents a proposed framework model for Intelligent Tourism Guiding system as a knowledge-based system. It is an intermediate service between customer and tourist agency. There are so many customers in India and so many tourist agencies in India for Domestic tour, international tour, and Religion tour. We collect information from tourist agency such as tourpackage available and what are the things they would provide like food, accommodation and Insurance for this cost and we collect information from many agencies. We develop a web site and put the information in that website like what are the package are available and its price for this tourist package. People can check the information and compare from one agency and another agency and book the tour package and people will select by their preference. Thus, the agency also gets more customer and people also get satisfaction from this tour. We will provide more recommendation based on the previous tour. The proposed intelligent tourism guiding system can be used by most of the agency as a service available for their customers. Customers get access to all necessary information before booking a tour package, leading to increased satisfaction. Tourist agencies can expand their reach and offer personalized tour packages, leading to increased customer base. Overall, the system has the potential to revolutionize the tourismindustry in India by providing a more efficient and effective way of booking tour packages.

#### 1. INTRODUCTION

The Intelligent Tourist Guide is an innovative online platform that serves as a bridge between tourist agencies and customers, offering a wide range of benefits to both parties. By acting as an intermediary, the system provides customers with a convenient way to search for and compare different travel packages from multiple agencies, enabling them to plan their bookings more efficiently. One of the primary advantages of this system is that it allows clients to easily access a comprehensive selection of travel packages from various agencies. Instead of visiting multiple websites or physically going to different agencies, customerscan conveniently browse through the available options in one centralized platform. This streamlines the booking process and saves valuable time and effort for the clients. The ability to compare packages from different agencies is another significant advantage provided by the Intelligent Tourist Guide.

Customers can easily evaluate the features, prices, itineraries, and additional services offered by each package, empowering them to make informed decisions based on their preferences and budget. This comparative approach fosters healthy competition among tourist agencies, encouraging them to offer competitive prices and improve the quality of their services. For tourist agencies, the Intelligent Tourist Guide offers numerous benefits as well. By listing their packages on the platform, agencies gain exposure to a larger customer base and increase their chances of attracting potential clients. The system acts as a marketing tool, promoting their services and helping them reach a wider audience. This enhanced visibility can significantly boost the agency's business andgenerate more bookings Furthermore, the system provides a level playing field for all agencies, regardless of their size or marketing budget. Even smaller or lesser-known agencies have the opportunity to showcase their offerings alongside larger, more established competitors.

This democratization of the tourism industry encourages healthy competition and stimulates innovation and creativity among agencies. In addition to its role as an intermediary, the Intelligent Tourist Guide can also incorporate intelligent features and technologies to enhance the user experience. For instance, it can leverage artificial intelligence and machine learning algorithms to provide personalized recommendations based on the customer's preferences, previous bookings, and feedback. These smart features can further simplify the booking process and improve customer satisfaction.

By revolutionizing the tourism industry in India, the Intelligent Tourist Guide has the potential to transform how people planand book their travel experiences. It brings convenience, efficiency, and transparency to the process, benefiting both customers and tourist agencies. Through its comprehensive platform, comparative capabilities, and intelligent features, the system empowers customers to make well-informed choices while providing agencies with increased exposure and opportunities for growth.

#### 2. OBJECTIVE:

The primary objective of the Intelligent Tourist Guide is to serve as an efficient intermediary that satisfies the needs of both tourist agencies and their customers. The platform aims to provide a seamless experience for customers, allowing them to easily find and select suitable travel packages based on their specific requirements.

For customers, the Intelligent Tourist Guide offers a user-friendly interface where they can browse through a diverse range of packages from multiple agencies. This enables them to compare prices, itineraries, and services, empowering them to make well-informed decisions that align with their preferences and budget. By facilitating efficient bookings, the platform enhances customer satisfaction and streamlines the planning process for travelers.

In addition, the Intelligent Tourist Guide benefits tourist agencies by providing them with a broader reach and increased visibility. By listing their packages on the platform, agencies gain exposure to a larger customer base and can attract potential clients who might not have discovered their services otherwise. This expanded market access enhances the agencies' business prospects and opens up opportunities for growth.

Furthermore, by acting as a centralized platform, the Intelligent Tourist Guide levels the playing field for tourist agencies, regardless of their size or marketing resources. Even smaller or lesser-known agencies have the opportunity to showcase their offerings alongside larger, more established competitors. This equal opportunity encourages healthy competition and drives agencies to enhance their performance, improve the quality of their services, and innovate to stay ahead in the market.

Overall, the Intelligent Tourist Guide aims to create a mutually beneficial ecosystem where customers can efficiently plan their bookings while agencies can reach a wider audience and optimize their business performance. By acting as an intermediary, the platform addresses the needs of both parties, revolutionizing the way travel packages are searched, compared, and booked.

#### 3. LITERATURE SURVEY:

Tourism is a rapidly growing industry worldwide, and online travel booking systems have become essential tools for both tourists and travel agencies. In recent years, there has been an increasing trend towards developing online travel booking websites that compare different travel agencies and offer the best deals to customers.

1. A survey of online travel booking systems: This study conducted a comprehensive survey of online travel booking systems, including a review of their features, functions, and limitations. The study concluded that online travel booking systems are an essential tool for modern tourism, and that they have become increasingly sophisticated in recent years. The study also highlighted the importance of user experience, security, and reliability in the success of online travel booking systems.

2. A comparative analysis of online travel booking websites: This study compared several online travels booking websites, including Expedia, Orbitz, and Travelocity, based on their features, user interface, and customer reviews. The study found that customers preferred websites that were easy to use, provided relevant information, and offered the best deals. The study also highlighted the importance of customer reviews in the decision-making process for customers.

3. A review of travel agency selection models: This study reviewed different models for selecting travel agencies, including price-based models, quality- based models, and combination models. The study found that customers an evaluation of user experience in online travel booking systems: This study evaluated user experience in online travel booking systems, using factors such as ease of use, usability, and user satisfaction. The study found that user experience was a critical factor in the success of online travel booking systems, and that users preferred websites that provided relevant information, clear navigation, and a simple booking process.

#### 4. MODULES:

#### 4.1 User Management:

This module deals with user registration, login, and profile management.

#### 4.2 Tourist Agency Management:

This module deals with managing the tourist agencies that are registered with ITG.

#### 4.3 Tour Packages Management:

This module deals with managing the tour packages offered by the tourist agencies, including package details, pricing, availability, and reviews.

#### 4.4 Search and Comparison:

This module allows users to search for tour packages based on various criteria, such as location, duration, price, and amenities. The module also enables users to compare different tour packages from multiple touristagencies.

#### 4.5 Booking and Payment:

This module allows users to book tour packages and make payments securely through the ITG website.

#### 4.6 Analytics and Reporting:

This module provides insights into user behavior, tour package popularity, revenue generation, and other key performance indicators.

#### 4.7 Admin Management:

This module provides the admin with the ability to manage the entire system, including user management, tourist agency management, tour packages management, and booking and payment management.

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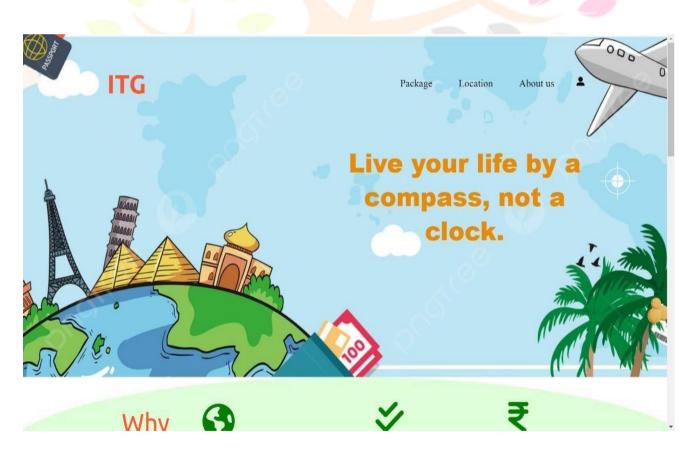
#### 5. DISCUSSION:

ITG is a web-based platform designed to facilitate the booking of tourism packages from various travel agencies. The systemis designed to provide users with a simple and intuitive interface that allows them to compare different tourism packages from various travel agencies, select the most suitable package based on their preferences and budget, and book the package with ease. One of the main advantages of ITG is that it provides a one-stop platform for users to access and compare tourism packages from multiple agencies. This simplifies the process of selecting and booking a package, as users no longer have to visit multiple websites or make phone calls to different travel agencies to compare prices and options. The system is also designed to be highly scalable, which means that it can accommodate a large number of users and travel agencies. This makes it suitable for deployment in various markets and regions, and can potentially increase the reach of the tourism industry. In terms of system design, ITG utilizes modern web technologies such as HTML, CSS, JavaScript, and Bootstrap for its frontend interface, and Django as its backend framework for data management and processing. This design allows for a seamless integration of frontend and backendcomponents, ensuring that users can navigate the platform for users to access and compare tourism packages from multiple agencies. With its user-friendly interface and scalable design, ITG has the potential to revolutionize the way tourism is booked and experienced by users

#### 6. CONCLUSION:

In conclusion, the ITG project is a web-based tourist travel booking platform that offers various advantages to both customersand travel agencies. The project's objective is to provide a centralized platform that can compare multiple travel agencies' prices and services in one place. This can save time and money for customers while also increasing competition among travel agencies, which can lead to better services and prices. The ITG project's architecture diagram includes several components, including a web server, database server, and client browser. The project uses several software tools, including HTML, CSS, Bootstrap, JavaScript, and Django Rest API, to build a responsive and user- friendly website. The project's testing includes unit testing and integration testing to ensure that all modules work seamlessly together. Overall, the ITG project has the potential to improve the tourism industry by making travel booking more accessible and convenient for customers while also fostering competition among travel agencies. With continued development and improvement, the ITG platform can become a valuable tool for both customersand travel agencies alike.

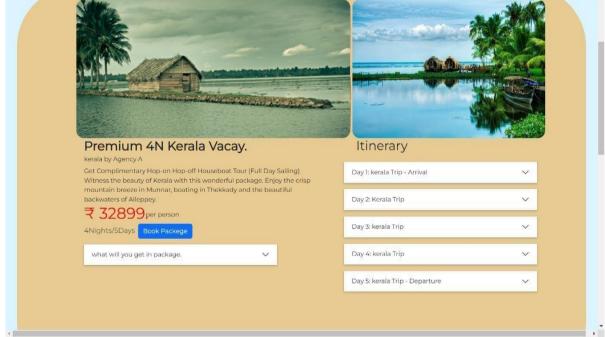
#### 7. IMAGES:



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#### About Us

Welcome to ITG, your go-to travel website for discovering new destinations and planning your dream vacation. We are a team of travel enthusiasts who believe that traveling is not just about visiting new places, but also about creating memorable experiences. Our mission is to make travel planning easy and hassel-free for you. We offer a wide range of travel packages, including flights, hotels, tours, and activities, to catter to all your travel needs. Whether you're looking for a budget-friendly getaway or a luxury vacation, we've got you covered. At ITG, we believe that every traveler is unique, which is why we offer personalized travel services to help you plan your dream vacation. Our team of travel experts is always available to provide you with customized travel advice and recommendations based on your preferences and interests. We also believe in providing our customers with the best value for their money. We work with a network of trusted travel partners and vendors to offer you exclusive deals and discounts on travel packages. Thank you for choosing ITG as your travel partner. We are committed to making your travel experience unforgettable, and we look forward to helping you explore the world.

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