



MEDICAL VIRTUAL ASSISTANT

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ABSTRACT- The "Medical Virtual Assistant" project aims to revolutionize healthcare accessibility by harnessing the power of artificial intelligence and machine learning in a user-friendly Android application. This innovative application empowers users to input their symptoms via voice or text and receive accurate disease predictions, medication recommendations, and access to professional medical advice. Leveraging a comprehensive dataset and integrating machine learning models powered by the Gaussian Naive Bayes algorithm. The "Medical Virtual Assistant" provides personalized healthcare guidance, thus bridging the gap between patients and medical expertise.

The project encompasses two user-oriented modules: one for patients and another for healthcare professionals. Patients can input symptoms and receive instant disease predictions, medication suggestions, and referrals to healthcare providers, all while enjoying the flexibility of voice or text input. Additionally, patients have the option to request medication verification from doctors, ensuring their safety and well-being.

The doctor module allows healthcare professionals to review patients' requests, provide medication verification, and extend their expertise to supplement the recommendations. This project promotes a collaborative approach to healthcare, where patients and doctors work in unison to enhance medical outcomes and ensure accurate and safe medical advice.

This multifaceted application comprises three robust models aimed at addressing critical healthcare needs. The first model focuses on

accurately predicting diseases based on user-provided symptoms, leveraging machine learning

algorithms trained on comprehensive medical datasets. The second model utilizes disease, gender, and age inputs to recommend appropriate medications, providing tailored suggestions for effective treatments. Additionally, the third model suggests suitable healthcare professionals based on predicted diseases, ensuring users can swiftly access expert medical guidance.

With a commitment to quality, accuracy, and user-centric design, the "Medical Virtual Assistant" project aims to revolutionize the way individuals seek healthcare advice, empowering them with knowledge and enabling healthcare professionals to make a positive impact on patients' well-being. This innovative solution has the potential to shape the future of healthcare accessibility, ensuring that users receive accurate, timely, and personalized healthcare guidance at their fingertips.

Keywords- Disease Prediction, Gaussian Naïve Bayes Algorithm, Medicine Recommendation

1. INTRODUCTION

In today's dynamic healthcare landscape, accessibility to immediate and accurate medical

advice stands as a fundamental challenge for individuals seeking prompt diagnosis and treatment. Addressing these critical concerns, the "Medical Virtual Assistant" project emerges as an innovative Android application designed to bridge the gap between users and timely healthcare guidance. Harnessing the power of machine learning, specifically Gaussian Naive Bayes algorithms, this multifaceted application incorporates three distinct models to provide comprehensive healthcare support: disease

prediction, medication recommendation, and doctor suggestion.

The primary objective of this project is to offer users a holistic healthcare solution within a user-friendly mobile platform. The first model, employing Gaussian Naive Bayes algorithms, focuses on accurately predicting diseases based on symptoms input by users. By leveraging extensive medical datasets, this model aims to provide users with timely and precise disease predictions, empowering informed decision-making about potential health issues.

Complementing disease prediction, the second model utilizes a combination of disease, gender, and age inputs to recommend appropriate medications. Tailored to individual health profiles, this model facilitates personalized treatment suggestions, ensuring effective medication options aligned with specific health conditions and user demographics.

In tandem with disease prediction and medication recommendation, the third model plays a crucial role by suggesting suitable healthcare professionals based on predicted diseases. This feature streamlines the process of connecting users with relevant medical expertise, ensuring prompt access to specialized healthcare guidance and consultations.

By amalgamating these models into a cohesive Android application, the "Medical Virtual Assistant" project aims to revolutionize healthcare accessibility. Empowering users with predictive disease analysis, personalized medication recommendations, and streamlined access to healthcare professionals, this project seeks to redefine healthcare delivery, providing users with

comprehensive and timely medical guidance at their fingertips.

This introduction sets the stage for a comprehensive exploration of the "Medical Virtual Assistant" project, highlighting its multifaceted approach towards revolutionizing healthcare accessibility through Gaussian Naive Bayes-powered machine learning models integrated within a user-centric mobile application.

2. LITERATURE SURVEY

The use of digital assistants in healthcare has a longstanding history, dating back to the advent of these technologies. As the population continues to grow, healthcare systems face increasing strain. To alleviate this pressure, there's a rising necessity to employ intelligent systems. Today, the integration of digital assistants in healthcare has become widespread and advantageous. Their implementation holds the potential to enhance the efficiency of health systems, offering a pathway to deliver high-quality medical care universally. This study conducts a comprehensive review of the current status of implementing and developing digital assistants in healthcare. It examines which areas within healthcare could benefit the most from these intelligent systems. Notably, certain medical fields like treatment and rehabilitation lack the presence of digital assistants. Moreover, there are specific applications that require enhancements and could greatly profit from incorporating cutting-edge technologies such as deep learning and voice recognition.

The landscape of healthcare applications, particularly mobile health (mHealth) solutions, has witnessed significant growth and evolution over recent years. These applications have been instrumental in providing users with personalized health information, remote consultations, and tools for self-monitoring, thereby empowering individuals to take charge of their health proactively. In recent years, the proliferation of mobile phones, especially smartphones, has transformed the way individuals access information and services. The ubiquity and affordability of smartphones have equipped users with powerful tools at their fingertips.

The Medical Assistant capitalizes on this technological advancement, leveraging

smartphones' rapid network connectivity and instantaneous communication capabilities to deliver prompt healthcare guidance.

At the heart of the Medical Assistant lies a centralized and secure repository hosted on a remote server. This repository serves as a reservoir of extensive clinical knowledge, encompassing a

wide array of diseases, symptoms, and recommended courses of action. Users can seamlessly input their symptoms or queries regarding specific diseases into the web service, initiating a diagnostic process powered by an intelligent algorithm.

Unlike self-diagnosis attempts prevalent on various online platforms, the Medical Assistant emphasizes accuracy and reliability. By amalgamating user-entered symptoms with an extensive clinical database, the system generates informed disease predictions and recommends immediate actions. These recommendations span from over-the-counter medications for mild cases to emergency medication suggestions for critical situations.

The aim of this research paper is to develop and evaluate the "Medical Virtual Assistant," an innovative mobile application designed to provide accessible and accurate healthcare guidance. The primary objective is to create a user-friendly platform that predicts diseases based on user-entered symptoms and recommends suitable medications.

Leveraging machine learning, particularly the Gaussian Naive Bayes algorithm, this application aims to bridge the gap in healthcare accessibility by offering prompt and reliable medical advice. By integrating chatbot functionalities, the system aims to deliver immediate assistance, guiding users toward appropriate actions or medications based on their reported symptoms. The core motivation behind this endeavour is to empower users with a reliable tool that enhances disease awareness, facilitates immediate medical recommendations, and ultimately contributes to better healthcare outcomes through technology-driven interventions.

3. EXISTING SYSTEMS

Table 1: Comparisons of existing systems

S. No.	Existing System	Problem
A	Ada-Health	Does not offer precise diagnoses always, leading to misunderstandings.
B	Your.MD	It does not cover a comprehensive range of conditions.
C	Buoy Health	Limited scope of advice and leading to lack of proper guidance to some users.
D	Babylon Health	Long wait time and availability of healthcare professionals.

A. Ada-Health:

Ada Health is a mobile application driven by artificial intelligence (AI) that enables users to input symptoms and obtain personalized health evaluations along with potential condition recommendations. Like the "Medical Virtual Assistant," Ada Health leverages AI algorithms to furnish users with medical insights tailored to their reported symptoms.

Although Ada Health furnishes personalized health assessments rooted in symptoms, the precision of its diagnoses can fluctuate. There may be instances where it does not deliver exact diagnoses or where it offers a restricted selection of conditions based solely on the symptoms provided.

B. Your.MD:

Your.MD is a symptom checker application employing artificial intelligence to deliver customized health guidance and information according to users' reported symptoms. Its objective is to empower users by furnishing them with health-related recommendations and potential insights into conditions.

The precision of Your.MD's symptom checker may not always meet the standards necessary for accurate diagnoses. It might not

encompass a broad spectrum of conditions or could contain inaccuracies in its health suggestions and advice.

C. Buoy Health:

Buoy Health is an AI-powered platform enabling users to input symptoms and obtain insights into potential health conditions. It provides guidance on whether the symptoms necessitate immediate medical attention or can be managed at home.

While Buoy Health furnishes insights into health conditions based on symptoms, its advice may be generalized. This approach could lack the specific details or nuances necessary for addressing complex medical conditions, potentially resulting in inadequate guidance for certain users.

D. Babylon Health

Babylon Health provides a mobile application offering virtual consultations with healthcare professionals, symptom checker functionalities, and tools for health monitoring. This platform utilizes artificial intelligence to deliver tailored health recommendations and facilitates connections between users and healthcare professionals for remote consultations.

However, Babylon Health's virtual consultations may encounter extended wait times for users requiring immediate assistance. The availability of healthcare professionals for consultations might be restricted, affecting the platform's ability to respond promptly in real-time.

4. PROPOSED WORK

I. Gaussian Naive Bayes algorithm

The Gaussian Naive Bayes Algorithm is a classification method rooted in Bayes' theorem, assuming that all features follow a Gaussian (normal) distribution. It is widely used in various fields such as text classification, spam detection, and medical diagnosis due to its simplicity and efficiency.

Here's how it operates:

Gaussian Naive Bayes functions under the assumption that the features of a data instance are

independent of each other given the class label. This implies that the probability of a specific feature value can be computed without considering the values of other features.

During classification, Gaussian Naive Bayes calculates the probability of each class label given the features of the instance. The class label with the highest probability is then assigned to the instance.

Key Assumptions:

- All features are normally distributed.
- Features are independent of each other given the class label.

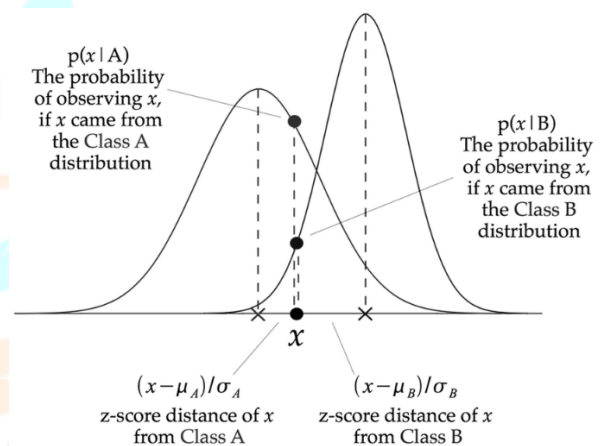


Fig 1: Gaussian Naive Bayes Classifier

Bayes Theorem

Bayes' theorem, alternatively referred to as Bayes' law or Bayes' rule, stands as a cornerstone in probability theory, delineating the likelihood of an event given prior knowledge of conditions possibly associated with the event. The theorem owes its name to Thomas Bayes, an 18th-century English mathematician credited with its formulation.

The formula for Bayes' theorem is as follows:

$$P(A | B) = (P(B | A) * P(A)) / P(B)$$

where:

- $P(A | B)$ is the probability of event A occurring given that event B has occurred.
- $P(B | A)$ is the probability of event B occurring given that event A has occurred.
- $P(A)$ is the prior probability of event A.
- $P(B)$ is the probability of event B.

5. SYSTEM REQUIREMENTS

Frontend: XML

Backend: Java, Firebase database

Algorithm: Gaussian Naïve Bayes

Project Management: JIRA

6. METHODOLOGY

Simplified outline of how the GNB algorithm could be implemented: -

i. Data Collection and Preprocessing:

- Gather a comprehensive medical dataset containing symptoms, diseases, medications, and possibly demographic information (age, gender).
- Preprocess the dataset to ensure uniformity, handle missing values, and transform categorical data if necessary.

ii. Training the GNB Model:

- Implement the GNB algorithm using a machine learning library (such as scikit-learn in Python) or custom implementation.
- Split the pre-processed dataset into training and testing sets.
- Train the GNB model using the training data, specifying the symptoms as features and diseases as labels.

iii. Integration into the Application:

- Develop an interface within the "Medical Virtual Assistant" app to allow users to input their symptoms.
- Use the trained GNB model to predict diseases based on the symptoms provided by the user.

iv. Displaying Predictions and Recommendations:

- Present the predicted disease(s) to the user through the app interface.
- Provide recommendations for medications or immediate actions based on the predicted disease(s) using predefined guidelines or a medical database integrated into the app.

v. Model Evaluation:

- Assess the performance of the trained GNB model using the testing dataset.
- Measure metrics such as accuracy, precision, recall, and F1-score to evaluate the model's ability to predict diseases accurately.

vi. Iterative Improvement:

- Refine the GNB model iteratively by incorporating feedback, adding more data, or adjusting features to enhance its accuracy and performance.
- Validate the predictions made by the model against known diagnoses to ensure its reliability and effectiveness in real-world scenarios.

7. SYSTEM ARCHITECTURE

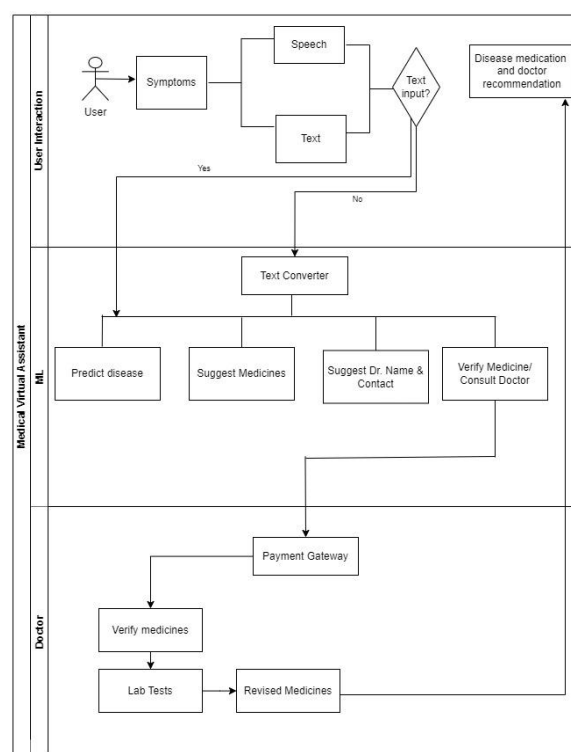


Fig 2: System Architecture Diagram

8. CONCLUSION

In conclusion, the development and evaluation of the "Medical Virtual Assistant" represent a significant stride towards revolutionizing healthcare accessibility and disease awareness. This research paper embarked on a journey to address the pressing challenges in immediate

medical assistance and disease prediction by leveraging machine learning algorithms, particularly the Gaussian Naive Bayes model, within a user-centric mobile application.

Through meticulous development and integration of this innovative application, our research has showcased the potential for technology to bridge gaps in healthcare. The "Medical Virtual Assistant" serves as an empowering tool, allowing users to input symptoms and receive prompt disease predictions along with recommended medications. By harnessing the power of chatbot functionalities, the system offers immediate guidance, contributing to improved disease awareness and timely healthcare interventions.

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